PhD Smart Cities Conference Paper SNSPA, Bucharest

Brand Placement on Turkish and British Television Soap Operas. A comparative content analysis.

Burcu Ozbay

Supervisors
Dr Chris Hart
Dr Alec Charles
Dr Simon Roberts

Department of Media Faculty of Arts and Media University of Chester

December 2016

Introduction

Since brand placement is a relatively recent development for Turkish and British television there are key areas that need research attention to investigate the context of product placement and significance of it

While there is a substantial literature on what is commonly termed product placement there are different ways in which, as advertising practice, this is done in different countries. This study aims to compare brand placement practices in two countries, Turkey and the U.K.

There have been many studies looking into the product placement on various countries. Boeing, Uran and Gentry (2013: 3) state that, "Product placement is currently used throughout media all over the world". The bulk of current research, however, is focused on product placement in American broadcast media

This research will look at brand placement on Turkish and British soap operas hence this literature reviewed will focus on studies relevant to Turkey and Britain, referring to American studies only when necessary. As Russell (2002:307) so aptly observes, "understanding how product placement works remains an open empirical question". Therefore, this study aims to compare and contrast frequencies and methods of brand placement in Turkey and Britain.

2. Aims of this research

This research will look at the strengths and weakness of the most commonly cited theories and models. The aim of this research is to test the following propositions,

there are different approaches to brand placement in different countries that a naturalistic approach to brand placement can be strategically and theoretically justified than an overt approach to brand placement.

The overall aim is to produce a synthesis of the theories that provides a theoretical framework to undertake comparative analysis of brand placement in different countries.

Research Questions

- ► The primary guiding question will be,
- In what ways do the theories and model and their related concepts help us to understand the strategic aspects of brand placement in culturally comparative terms? The more specific questions relate to the specific theories and model and are as follow.
- ► CBEE Theory. How can Keller's arguments be applied to actual instances of product placement? How do his arguments relate to Informational and Transformational strategies?
- Secondary Brand Association Theory. What differences exist between British television and Turkish television in terms of associations-story, place, characters?
- Balance Theory. Is brand placement driven by character liking? How does brand placement in British and Turkish television differ in the use of a brand with a character? Does Turkish television use characters more or less than British television?
- Informational/Transformational Advertising Theory. In what ways do British and Turkish television use Informational/Transformational advertising tactics in product placement? Is there a difference in use? In what ways is it different?
- Dual Coding Theory. Is there any empirical evidence for this? Pavio (1921) Can we use his claims to empirically test them?
 - Hierarchy of Effects Model. Are any Hierarchy of Effects Model visible in Brand Placement in British and Turkish television?

Product Placement

Avery and Ferraro (2000:217) claim that

the popularity and impact of traditional television advertising have been in decline in recent years as a result of increased costs and competition from cable and independent networks since the late 1980s.

Similarly, Waldt, Toit and Redelinghuys (2007), point out that advertising is not believed by audiences since audiences believe advertising is paid commercial.

Demir and Gok Demir (2012:40) state that, "since audiences are skeptical towards commercials, advertisers have begun to turn to a variety of alternative advertising channels in order to reach customers".

Similarly, according to Gurses and Okan (2014), media multiplication and disintegration have led to lesson the effectiveness of the traditional advertising and search for a new media method.

According to Demir and Gok Demir (2012), product placement technique has started to be one of the most important promotion mix components in the last two decades in consequences of audiences' suspicious ideas about advertising. According to Newell, Salmon and Chang (2006), the movie industry has begun to mix on screen product placement with off-screen promotion owing to the shift of broadcasting programmes from local to national. Thus, it has resulted in increase consumers as well as lowering advertising cost.

Balasubramanian's, (1994:31) defines product placement as, "a paid product message aimed at influencing movie (or television) audiences via the planned and unobtrusive entry of a branded product into a movie (or television program)". On this point of unobtrusive and obtrusive, Balasubramanian's, (1994:31) mentions in his definition that a product placement should be a subtle method.

According to the Chandler and Munday (2015:316) "The promotion of a particular product or brand through its visible inclusion as part of the set or scenery in a film or television production". Chandler and Munday (2015) restricts the use of product placement within a film or television production and the modality by saying "visible inclusion" is paramount.

Types of Product Placement

Lehu (2007) states that the effect on its audience is shaped by the manner of appearance. Lehu (2007) also divides product placement into four categorised in terms of appearance such as classic placement, institutional placement, evocative placement and stealth placement.

Basically, a product or a brand is showed in the camera in classic placement. This technique supplies low cost or no cost and simple to be applied. However, audiences may not be aware of it. In corporate technique putting forward brand is important. It carries some risks and advantages. When it comes to its advantages, it is easier to embed a brand into a footage and has a longer existence as a product may not no longer be in the market and when it comes to its disadvantages, audiences are not aware of it if they do not know about the brand. Corporate and classic placement have the same potential disadvantages. In evocative placement, the brand is not mentioned nor is shown. This technique is not meant for every product or every brand. A product has to have exclusive patterns for audiences to identify the brands. This technique carries the same obstacle as well. When it comes to stealth placement, it is imperceptible. It can be visual and audible. All techniques have the same obstacle.

- However, according to Gupta and Lord (1998), the strategies of product placement are divided into three category. The first category is visual (VIS) which shows visual brand identifiers without any sounds or an appropriate message. Although the visual technique is the most popular among them, it carries some disadvantages without audio messages such as lacking of recalling a product in the future.
- ▶ Visual product placement technique is seen as the most positive way among Swedish audiences (Abrahamsson and Lindblom, 2012). According to Russell(2012), this technique can be successful for memory when it is only congruent to the plot.
- While the combined audio-visual solves this problem, it also has some disadvantages such as being the most expensive and the hardest process. The second category is audio (AUS) that conveys an appropriate message without showing visual brand identifiers (Gupta and Lord, 1998). According to Swedish audiences are neutral for audible product placement technique. According to Russell (2002), audio technique is better than visual technique in terms of memory because auditory message is processed more deeply and thus are remembered better. The final category is combined audio-visual (AV) that shows visual brand identifiers and mention an appropriate message on the screen audibly during at the same time (Gupta and Lord, 1998). According to Abrahamsson and Lindblom (2012) Swedish audiences are more positive for audio-visual placement technique. This argument is supported by Wilson and Till (2011). They state that combined audio-visual (AV) product placements is superior in terms of recall than audio and visual techniques (Wilson and Till, 2011).

Hong, Wang and De Los Santos (2008) have an another important point to mention is that although well integrated product placement fits scripts and stories, it boosts brand salience less compared with poorly integrated product placement because poorly integrated product placement tend to be prominent on the screen and attract more attention from audiences. Thus, higher grade of attention tends to ensure higher grade of brand salience in the memory. On the other hand, Russell (2002), states that congruency augments conviction, incongruent placements do not affect brand attitude positively because they appear spurious and it leads to be discounted.

Kureshi and Sood (2010) agree with Russell (2002) develop their argument in the following way, the placement of brands are so important for brand placement effectiveness and it should be decided very well before applying.

4.2 Product Placement in Turkish Television and British Television

In Britain product placement are paid while in Turkey they do not have to be paid (BBC news, 2011). It leads to conflicting in Turkey whether it is a product placement or not. Like in Turkey, Britain also does not allow certain products to be advertised such as alcoholic drinks and cigarette (BBC news, 2011). Similarly, it isn't allowed on news, children programmes like in Turkey (BBC news, 2011). The proposition holds that British television programmes have taken a naturalistic approach - that is, brands are placed so that they are subtle and unobtrusive - to brand placement and Turkish television a more overt and obtrusive approach that is utterly blatant.

5. Conclusion

Since brand placement is a relatively recent development for Turkish and British television there are key areas that need research attention to investigate the context of product placement and significance of it. With the lack, as it will be shown, of a comprehensive theory aiding advertising strategy for brand placement, this research will add to the limited literature by researching the possibility of a theoretical synthesis that enables the use of a theory and related concepts to inform strategic and tactical decision making by advertising practitioners. The proposition holds that British television programmes have taken a naturalistic approach – that is, brands are placed so that they are subtle and unobtrusive - to brand placement and Turkish television a more overt and obtrusive approach – that is utterly blatant.

It is argued that,

these differences can be measured through a content analysis of frequencies, positioning and role of the brand in the narrative

current theories and models of brand placement fail to comprehensively explain crosscultural differences.

References

- Abrahamson, J., & Lindblom, N. (2012). Product Placement: A study about Swedes attitude towards product placements in Movies and TV-shows: University of Linnaeus, Sweden.
- Avery, R. J. and Ferraro, R. (2000). Verisimilitude or Advertising? Brand Appearances on Prime-Time Television. Journal of Consumer Affairs, 34: 217-244. doi: 10.1111/j.1745-6606.2000.tb00092.x
- Balasubramanian, S. K. (1994). Beyond advertising and publicity: Hybrid messages and public. Journal of Advertising, 23(4), 29. Retrieved from http://search.proquest.com/docview/236500649?accountid=14620
- BBC News. (2011, February 28). Product placement ban on British TV lifted. Retrieved October 30, 2016, from BBC News:http://www.bbc.co.uk/news/uk-12593061
- Boeing, R., André, T. U., & Gentry, J. W. (2013). I saw it in the movies, but does that matter? product placement in a cross cultural study between brazil and the USA. REMark, 12(2), 1. Retrieved from http://search.proquest.com/docview/1501443680?accountid=14620

- Demir, M.O., & Demir, Z.G (2012). Can Product Placement be Used for Advertising Purposes in Turkish Series: Case of "Aşk-I Memnu" Necklace (Testing a Measurement Instrument). In: 3rd International Symposium on Sustainable Development, May 31 June 01 2012, Sarajevo.
- Gupta, P. B., & Lord, K. R. (1998) Product Placement in Movies: The Effect of Prominence and Mode on Audience Recall, Journal of Current Issues & Research in Advertising, 20:1, 47-59, DOI: 10.1080/10641734.1998.10505076
- Hong, S., Wang, Y. J., & Los Santos, G. (2008) The Effective Product Placement: Finding Appropriate Methods and Contexts for Higher Brand Salience, Journal of Promotion Management, 14:1-2, 103-120, DOI: 10.1080/10496490802492457
- Kureshi, S., & Sood, V. (2010). A review of placement literature: Conceptual and managerial implications. IUP Journal of Marketing Management, 9(1), 23-39. Retrieved from http://search.proquest.com/docview/500827611?accountid=14620
- Lehu, J.-M. (2007). Branded entertainment: Product placement & brand strategy in the entertainment business. London: Kogan Page.
- Russell, C. (2002). Investigating the effectiveness of product placements in television shows: The role of modality and plot connection congruence on brand memory and attitude. Journal of Consumer Research, 29(3), 306-318. doi:10.1086/344432

Waldt, D., Toit, L. D., & Redelinghuys, R. (2007). Does branded product placement in film enhance realism and product recognition by consumers? African Journal of Business Management, 1(2) Retrieved from http://search.proquest.com/docview/1663665531?accountid=14620

Wilson, R. T., & Till, B. D. (2011). Product placements in movies and on broadway: A field study. International Journal of Advertising, 30(3), 373. doi:10.2501/IJA-30-3-373-398